

## Review of Incident Log

### 2019 01/04/2018 - 01/09/2019 - Harbour Board Appendix 1 Sept 2019

Type of Incident	2018	2019		Comments
Abusive Customer	1	2	😡	Both involving members of the public to each other.
Accident / Collision	21	39	😡	Majority being incidents involving sailing dinghy's.
Breakdown (Towed in from Harbour Limits)	7	5	😊	RNLI deal with any other incidents from sea.
Capsize / Sunk	2	9	😡	Majority being incidents involving sailing dinghy's or tenders left on Whitstrand pontoon.
Complaint	5	2	😊	Both being excess speed within the creeks.
Compliment	16	23	😊	50% up from last year.
Damage to customers Boat	5	6	😡	Mainly visiting yachts manoeuvring.
Fire	1	0	😊	Although the RNLI responded to a commercial fishing boat on fire 1m South of Salcombe Harbour Limits.
Harbour Truck	1	0	😊	Nothing to report.
Illegally Moored and Towed	62	75	😊	This has generated £1800 of income.
Lost Boat	8	5	😊	Most of which were paddleboards that had floated off.
Medical Emergency	5	16	😡	2x Propeller injuries.
MOB	2	2	😐	1 of which fell from our water taxi landing at EP slip.
Navigation Incident	1	1	😐	Yellow marker pole was snapped off by a tender on Whitstrand pontoon. A new post was reinstated within 48hrs.
Near Miss	3	3	😐	1 of which was from the Police regarding old fuel store at Kingsbridge Ferry landing.
Pollution	1	1	😐	After investigation it was a utility company carrying out flow tests using a pigment.
Speeding	21	16	😊	Many more minor speeding issues occur each year however these were deemed serious enough for further action.
Swimmers	3	6	😡	We have had a huge increase of swimmers this year. We have concentrated on educating most of the incidents however these 6 were deemed dangerous enough to need further action.
Theft	3	9	😡	These were carried out over 2 separate nights but we believe carried out by the same people. Police and other agencies are still working on this.
Vessel Adrift	20	29	😡	All from either Whitstrand or overflow pontoon.